

# Rigour Engineering Ltd

## Warranty Terms Wire Cutter and Stripper Series 1

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### **Coverage Duration**

The warranty period for this machine is 365 days starting on the date of purchase. It will be valid for the following items and services: repairs or replacement of defective parts, free technical support with setup and use via phone or email or a refund in the event of product failure or malfunction.

### **Limitations and Exclusions**

There are some limitations and exclusions to the coverage provided on this unit. These include damage to the machine due to normal wear and tear, damage to the machine sustained during transport, damage caused by improper use or maintenance, accidents or negligence, damage caused by environmental factors such as natural disasters, fires or floods.

### **Limitation of Liability**

In the event of a product failure or malfunction, the warranty provider is not liable for any losses or damages that may occur. These include but are not limited to financial losses from lost revenue or downtime, personal injuries or property damage due to accidents or negligence or intangible losses like damage to reputation.

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## **Insurance**

In the event of a product failure or malfunction, the Owner may seek reimbursement for their losses or damages by filing a claim with the warranty provider. The Owner must comply with all claim filing requirements for their claim to be valid and processed. We recommended that all Owners carry adequate insurance coverage to protect against any potential risks.

## **Owners obligations**

The Owner must also comply with certain obligations under the terms of the warranty agreement. These include proper use of the machine as described in the user manual, reporting any issues or defects when they become apparent, providing access to the machine as needed for warranty related repairs or replacements.

## **Consequential or Incidental Damages**

The warranty provider is not liable for any consequential or incidental damages that may occur as a result of using the item or service under warranty. This includes, but is not limited to, losses incurred due to lost revenue or downtime, personal injuries or property damage.

## **Exclusive Rights**

The warranty provider has the exclusive right to determine whether a product is eligible for coverage under the terms of this agreement and to limit or deny coverage at its discretion. All decisions made by the provider are final and cannot be appealed. In addition, any disputes arising out of or related to this agreement must be resolved through binding arbitration or mediation rather than through litigation in court. This helps to ensure that all parties' rights are protected and upheld.